



RSPCA Victoria Direct Debit Service Agreement

Direct Debit Request

Direct Debit request: I/We request RSPCA (Victoria) [User ID No 341734], to arrange through its own financial institution, for any amount RSPCA (Victoria) may debit or charge me/us to be debited through the Bulk Electronic Clearing System for an account held at the financial institution identified below and paid to the Debit User, subject to the terms and conditions of the Direct Debit Service Agreement. I understand my/our account will be debited on the 16th of each month, or the first banking day thereafter.

RSPCA Victoria Direct Debit Terms & Conditions

1. By signing a Direct Debit Request, as above, the donor (“you”) have authorised RSPCA (Victoria) (“we/us/our”) to arrange for funds to be debited from your account. You should refer to the Direct Debit Request and this agreement for the terms of the arrangement between us and you.
2. We will only arrange for funds to be debited from your account as authorised in the Direct Debit Request.
3. If the debit day falls on a day that is not a banking day, we may direct your financial institution to debit your account on the following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.
4. We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days’ written notice.
5. You may change, stop or defer a debit payment, or terminate this agreement by providing us with at least fourteen (14) days’ notification by writing to: Database Administrator RSPCA (Victoria) 3 Burwood Highway, Burwood East Vic 3151 or by telephoning us on 03 9224 2236 during business hours.
6. It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the Direct Debit Request.
7. If there are insufficient clear funds in your account to meet a debit payment: (a) you may be charged a fee and/or interest by your financial institution; (b) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.
8. You should check your account statement to verify that the amounts debited from your account are correct.
9. If RSPCA (Victoria) is liable to pay goods and services tax (“GST”) on a supply made in connection with this agreement, then you agree to pay RSPCA (Victoria) on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.
10. We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
11. We will only disclose information that we have about you: (a) to the extent specifically required by law; or (b) for the purposes of this agreement (including disclosing information in connection with any query or claim).