RSPCA Victoria collects your personal information (that is information which identifies you, directly or indirectly), in order to achieve our animal welfare and related purposes. We rely on our dedicated supporters and clients, and we use your information to provide you with the best possible information, services and products.

Most often we collect your personal information directly from you when you engage with us as a member or supporter of the Society, as a client of our services, and/or as a purchaser of our products. It is unusual for us to obtain information from third parties, and this would usually only occur in relation to enforcement activity.

If you do not provide your information when requested, we may not be able to provide you with the requested services or products, or with information about campaigns, activities, products and services that you may be interested in.

We will not disclose your personal information except for the above purposes, unless you consent or it is required by law. We do not disclose personal information to any person or body outside Australia.

If you wish to access your information held by us, and/or to update or correct it, or if you wish to complain about a breach of your privacy by us, please contact our Privacy Officer (details below).

Detailed information about our collection practices and policies is contained in the RSPCA Victoria Privacy Policy, which is available at www.rspcavic.org or from our Privacy Officer whose contact details follow.

Contact us:
Privacy Officer, RSPCA Victoria
Post: 3 Burwood Highway, Burwood East Victoria 3151
Tel: 9224 2222
Email: privacy@rspcavic.org.au